**Job Advert – Service Coordinator – Community Suicide Prevention Hub**

**Job Title:** Service Coordinator

**Grade:** NJC SCP 21 £30,150 incl of Inner London Weighting

**Hours:** 35 (some out of hours and evening work may be required depending on demands for the service)

**Accountable to:** Operations Director – Mental Health Support Services

**Supervised by:** Service Manager – Mental Health Services

**Location:** Remote working service, main office base will be with one of three Mind Associations – Hackney, Havering, or Tower Hamlets

**Who we are?**

With 1 in 4 people experiencing mental health problems at some point in their lifetime, we have a vision of a society where people with mental health and emotional needs are accepted and included without fear of stigma and discrimination.  As local East London Mind Associations, we work towards a society where our clients’ needs, and ambitions are supported and where people with mental health and emotional needs are free from stigma and discrimination.  We believe that everyone has the right to access comprehensive services which enables them to reach their full potential and to work towards their recovery. We value diversity as a strength and our staff teams are from a variety of backgrounds which helps us to deliver services which are culturally aware and responsive to the needs of the diverse communities we serve.

We are looking to recruit an experienced, creative, and passionate person to coordinate our Community Suicide Prevention Hub, a newly funded Suicide Prevention Hub across North East London and in partnership with the North East London Foundation Trust. The Community Hub is delivered in partnership with three Local Mind Associations, Mind in Hackney, City and Waltham Forest, Mind in Havering and Barking and Dagenham and Mind in Tower Hamlets, Newham, and Redbridge.

Our Community Hub will support people who have not accessed mental health services previously and who are experiencing thoughts of suicide. We will provide a “soft place to fall” and access to the right service at the right time, through connecting and supporting people to local community resources and/or statutory services.

**The Service Coordinator will be responsible for:**

* Coordinating interventions for people who are experiencing thoughts of suicide and ensuring that people are linked in to support and services that with contribute to the minimisation of harm through attempted and completed suicides.
* Developing the service across the North East London Boroughs, developing relationships and pathways of support across the community, voluntary and statutory sector.
* Managing and developing the Community Hub to be accessible and responsive to calls from local people and support the person in that moment, exploring local services to enable them to access on-going support, and link them to providers such as counselling, bereavement services, mental health support, postvention therapy groups.
* Develop the models and pathways of interventions with the collaboration and integration of the service with other STP wide Crisis intervention and support services.
* Manage safely and proactively safeguarding concerns within the team and be responsible and responsive to raising Safeguarding Alerts
* Maintaining up to date and dynamic information about local services across North East London and linking in with the NAVI8 app.

**The ideal candidate will have:**

* Experience of managing and developing mental health services and a strong background in risk management and safeguarding.
* Management complex stakeholder relationships.
* Supervise and lead a diverse and remote staff team.
* Excellent monitoring and report writing skills.
* Educated to Degree level in Mental Health or another related qualification.
* Excellent leaderships skills

**Application Deadline:** Tuesday 20th April at 12pm

**Interview date:** Monday 26th April 2021

Job Advert: Connector Workers

Connector Workers – Community Suicide Prevention Hub x 3 including part time and full-time roles based in Hackney, Havering or Tower Hamlets.

Salary: NJC SCP15 - £27,180 (Inclusive of ILW) pro rata.

Who we are?

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We are looking to recruit 3 Connector workers to deliver a newly funded Suicide Prevention Hub across the North East London STP in partnership with NELFT. The Community Hub is a partnership with three Local Minds, Mind in Hackney, City and Waltham Forest, Mind in Havering and Barking and Dagenham and Mind in Tower Hamlets, Newham and Redbridge.

Our Community Hub will support people who have not accessed mental health services previously and who are experiencing thoughts of suicide. We will provide a “soft place to fall” and access to the right service at the right time, through connecting and supporting people to local community resources and/or statutory services.

Each worker will be employed by one of the 3 local Minds and will work collaborative within the Community Hub which is delivered by Mind in Tower Hamlets, Newham and Redbridge.

The role of the Connector Worker will be:

* To support people to access the Navi8 App, the training resources, support from community services and where necessary contact statutory services.
* To improve the mental wellbeing of people experiencing thoughts of suicide in North East London Boroughs.
* To increase early access to help for people experiencing suicidal ideation by providing a clear and effective pathway to services.
* To contribute to an improvement in individual mental wellbeing.
* To remain a source of independent support for all clients.
* To reduce the use of police, ambulance and statutory mental health services for people who may be experiencing suicidal ideation.
* To contribute to the effective delivery and development of the service, through the development local partnerships with community, voluntary and statutory relationships.

The ideal candidates will have the following skills:

* Passionate about providing responsive, warm and timely support to people experiencing suicidal thoughts.
* Have excellent people skills, including active listening.
* Will have excellent knowledge of local community and statutory services.
* Have experience of working with and supporting people who are experiencing emotional distress.

Application Deadline: Tuesday 20th April at 12pm.

Interview dates: Tuesday 27th and Wednesday 28th April